## Gratitude REPORT





A Member of Covenant Health

has been a year since COVID-19 turned our lives upside down. A year ago, our residents suddenly could no longer visit with loved ones, dine with friends, gather in the chapel for prayer or participate in group activities — almost everything that enriched their daily lives.

For the families of our residents, including many of you, COVID-19 took away the ability to physically offer comfort and care to loved ones. Our staff came to work each day, dedicated to our residents' care, and donned layers of personal protective equipment to do so. The masks that hid their faces robbed the residents of seeing their caregivers' smiles and made it harder for the residents to hear their words.

But in the midst of the most challenging circumstances, we experienced how a "village" of caring donors, including you, came together for a shared purpose: to protect and care for our residents and staff.

The needs brought on by the pandemic created an urgent opportunity to work together — and our village proved up to the challenge. Your response to our calls for help and your unsolicited acts of generosity created a sense of solidarity: We were all in this together. Thanks to you, we were able to stay focused on being a lifeline for our residents and their loved ones. You offered comfort and connection during a time of fear, frustration and loneliness.







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## **Employee Emergency Assistance Fund Established**

Those who made the first gifts to help establish our Employee Emergency Assistance Fund lit a beacon of hope for our employees. Thank you! As a trailblazer, you set an example that will inspire others to give to this important fund that provides assistance for employees who face unexpected financial hardship.

The thoughtful and heartwarming notes sent with these gifts conveyed how thankful you are to those who care for your loved ones.

To join our trailblazers with a gift to help even more employees, please visit youvilleassistedliving.org/donate.



Marjorie Eng, 101 years old, is the first vaccine recipient at Youville Place.



Left to right: Tom Reilly, Peggy Andryauskas, Sean Reilly. Seated is their mom, Margaret Reilly.



"Our mom is a resident at Youville Place. We received a letter yesterday that gave us the opportunity to 'help our health care heroes.' We feel that the health care workers at Youville are truly HEROES. Mom has received exceptional care. Although concerned that we are not always able to enter Youville, our family rests easy knowing that her needs are being addressed in a careful, safe manner."

- Frank and Peggy Andryauskas, Tom Reilly, Sean Reilly

We continue to gratefully accept donations to this fund to ensure we will always be able to assist our employees during times of need. In the months ahead, we look forward to sharing stories about the impact of your gifts.



To date, we have received 40 trailblazer gifts, totaling \$11,285, through our recent appeal.



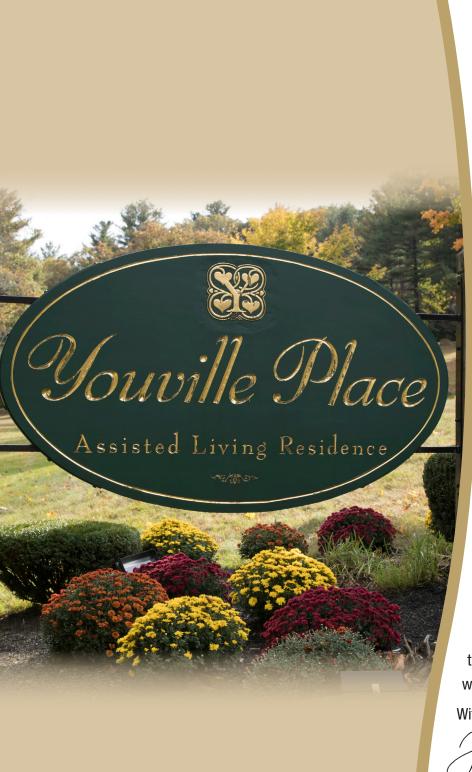
Employees celebrate receiving their vaccines!

Top photo: Roberta Tavares and Mal Allard

Bottom photo: Dan MacRae, James Pijewski and Keven Peters

## **Youville Place Residents** and **Staff Vaccinated**

We are pleased to share that this past February our residents and staff had the opportunity to be among the first vaccinated. "Our residents were brave and courageous throughout a long year. To see their faces filled with joy and hope was gratifying," said Susan Snow. The vaccination clinic was supported by CVS and our staff went above and beyond to make the clinic a fun, party-like gathering. As residents celebrated, Sister June Ketterer reminded us all that receiving the vaccine was not only important for us as individuals, but a responsibility we hold to the communities in which we live. We are grateful for the support of our Youville Place family this past year and look forward to more hopeful times ahead.



Thank you for all that you did! We hope that this report will convey the difference you have made during this difficult time and inspire your continued generosity as we move beyond COVID-19.

With a grateful heart,

Joanne Scianna

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Susan Oldrid

Executive

**Director Philanthropy**